SELL MORE PRODUCTS ONLINE STEP THREE WHERE TO FIND CUSTOMERS

PART 2



jane hamill



HOW TO CHOOSE WHAT TO FOCUS ON

- > Don't worry about ALL the platforms out here
- > Start with one or two
- Decide where to spend your time and focus based on 2 THINGS...
 - 1) Where your customers hang out
 - 2) What you LIKE and will actually DO
 - 3) Where can you provide unique value / perspective beyond what anyone else is already doing?



FOCUS

Give yourself permission to NOT do it all Start small and add on as you go

YOU CAN DO IT ALL...JUST NOT RIGHT NOW



What's your #1 piece of advice for entrepreneurs who are starting their social media strategy from scratch?

- "Don't hop on every single social media platform. Figure out where your target audience spends their time and if that platform works with your product or service
- ➤ It's better to be amazing at one or two social platforms than suck on five or six."

Peg Fitzpatrick, Author & Social Media Strategist via the Shopify blog

OPC – OTHER PEOPLES' CUSTOMERS

- Naughty By Nature knows...
- > INDIRECT competition
- What they spend money on BESIDES your product category
- Ask yourself this question...





If my ideal client work up today with \$100 in his/her pocket, and is NOT going to spend it on my product category,

Where will he/she spend it?

BE SPECIFIC!

OPC - OTHER PEOPLES' CUSTOMERS

- Who does your customer do business with on a regular basis?
- ➢ If you sell dresses, where do they buy shoes? skin care? accessories?
- Think local too salons, restaurants, bars, charities, churches...
- Who already has a list of your ideal customers?
- Follow these brands and start commenting, liking, and sharing
- This is also GREAT research for future collaborations and strategic partnerships



OPC - OTHER PEOPLES' CUSTOMERS



PING-ING

- ➤ After you figure out where your customers "hang out", spend some time there!
- > 10 minutes a day
- > Be consistent
- Could be emails, notes, commenting on Instagram, blog comments, etc.
- Dig a well before you're thirsty



PING-ing AS A STRATEGY – SEPARATE VIDEO





GET KNOWN FOR SOMETHING

- ➤ It's a great strategy to get known for doing ONE product very well. Becoming a MASTER at it
- > When it comes to marketing, it's the same thing
- You can become an expert in your niche, the go-to person on your topic
- > WHAT COMES EASIEST to you is often the BEST
- What do people ask you about?
- In your group of friends, are you to go-to person for certain topics?

EXAMPLES: GET KNOWN FOR SOMETHING

- > Product: aprons
- ➤ Expert: Stress-free entertaining "5 Simple Tips to Take the Stress out of Your 4th of July Party"
- Product: costume jewelry
- ➤ Expert: How to be stylish without being a fashion victim "The 3 Hottest Necklines for Fall and How to Pick the Right Necklace For Each One"



EXAMPLE

■ United States, \$ USD | English

NET-A-PORTER



WHAT'S NEW

DESIGNERS CLOTHING

SHOES

BAGS

ACCESSORIES JEWELRY

LINGERIE

SPORT

BEAUTY

MAGAZINE

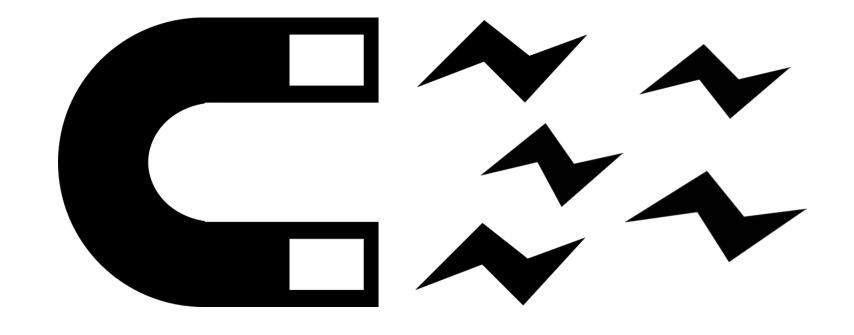
SEARCH Q

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FIND **PLUS** ATTRACT





EXAMPLE: 70% of SITE TRAFFIC COMES THROUGH THE BLOG









10am to 5pm PST Mon. - Fri.

Blog Home

Shop Linens -

Shop By Occasion -

Shop Personalized -

Info/FAQ

Contact

About

Arts & Crafts

Napkin Folding

Doily Mousepad



Personalize your mousepad with a lacy touch. Follow this tutorial to make this easy Doily Mousepad. These make phenomenal gifts! This project is very simple, but it takes several hours to complete. I was able to complete this project in 24 hours (taking into consideration all of the drying between layers). Monitor children if you [...]



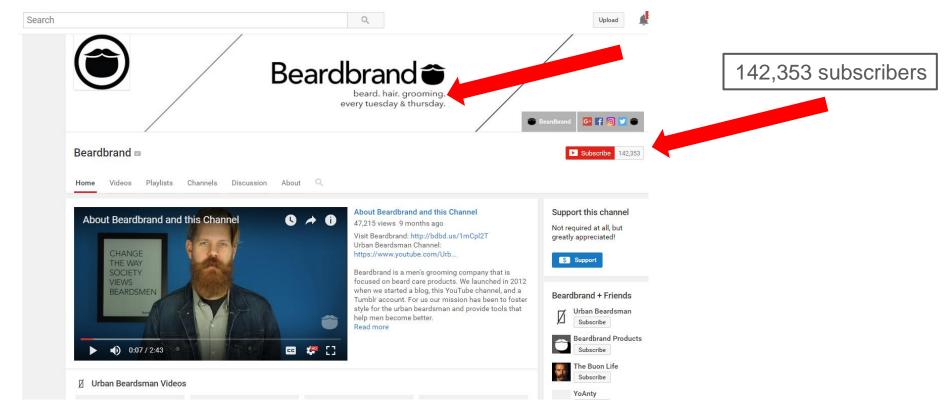
Handkerchief Bib





Try this easy to sew Handkerchief Bib for a fun baby shower gift! It's simple to make in less than 10 minutes and it's perfect for personalizing. There definitely won't be another gift like yours at the

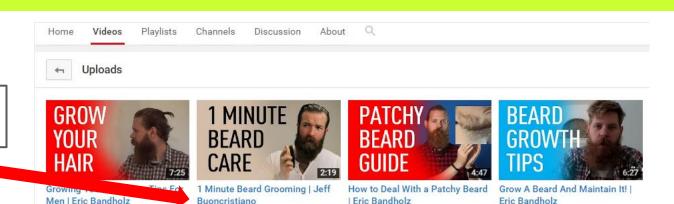
YOUTUBE EXAMPLE: BEARDSMAN





YOUTUBE EXAMPLE: BEARDSMAN

1 Minute Beard Grooming" 598,000 views





How To Straighten Your Beard | Eric Bandholz 372,893 views • 1 year ago

608,902 views * 2 years ago



598,133 views * 1 year ago

Remove The Beard Wave | Jeff Buoncristiano 371,767 views • 2 years ago



583,161 views • 1 year ago

Growing A Beard As A Teenager | Eric Bandholz 326,003 views • 1 year ago



483,276 views • 4 years ago

Sea Salt Men's Hairstyle Guide -Beach Hair | Eric Bandholz 293,933 views • 1 year ago

"How to Apply Mustache Wax" 257.000 views



Short Hair | Eric Bandholz 277,377 views • 1 year ago



How To Grow Your Hair & Beard Faster | Eric Bandholz 262,592 views • 1 year ago

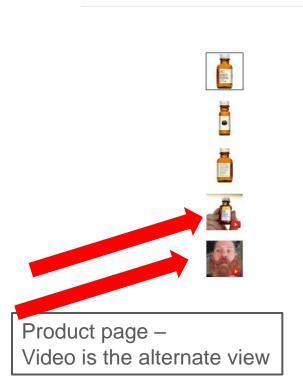


How To Apply Mustache Wax (Natural Style) | Eric Bandholz 257,321 views • 3 years ago



How To Use Beard Oil | Eric Bandholz 249,028 views • 3 years ago

EXAMPLE: VIDEO ON THE PRODUCT PAGE



Beardbrand =





COLLECTION

RESOURCES

COMPANY

PRODUCTS

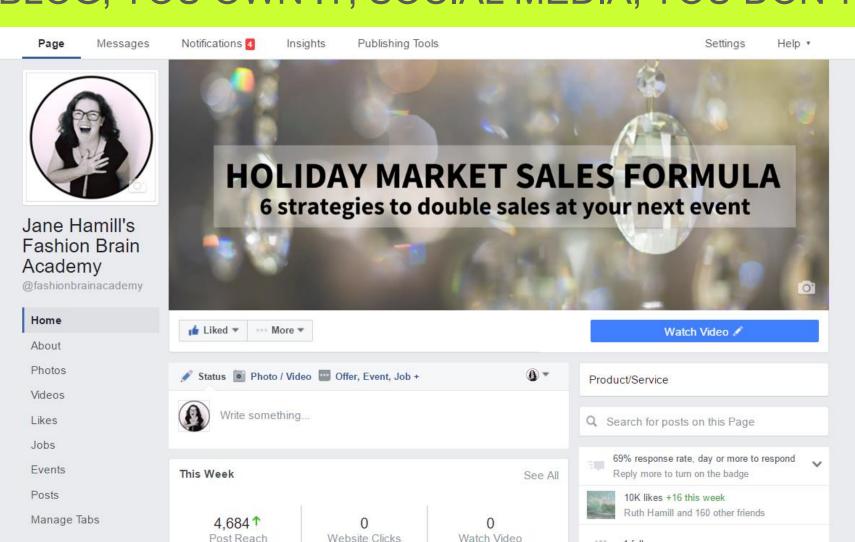


YOUR OWN PLATFORM





BLOG, YOU OWN IT; SOCIAL MEDIA, YOU DON'T



OPTIMIZE YOUR SOCIAL MEDIA AND WEBSITE TO INCREASE CONVERSIONS

- > Do a little housekeeping
- > Check your profiles and pages online
- Is everything up-to-date?
- > Add links, descriptions
- Check your PERSONAL profiles too
- Check your website contact us, about page



YOUR ASSIGNMENT

YOUR ACTION PLAN



